



# Get to Know Your Lender and Servicer

## Who is Climb Credit?

Climb Credit is a student lender. They partner with your school to provide alternative tuition payment options, and are the ones who [underwrite](#) the application and send funds to the school.

Climb's mission is to increase access to career-focused education. Because of this, they work with skill-based education programs to offer alternative payment options designed to meet the needs of our unique learners.

## What is a loan servicer?

After a loan is funded, a servicer will handle all payments and billing. Oftentimes, the lender who [originates](#) the loan doesn't have the infrastructure needed to service it as well. In order to ensure all borrowers receive the proper billing, reporting, and service required post-funding, Climb (like many other lenders) works with a third party who specializes in these functions.

Your loan servicer will be the one to send your monthly statements; to collect and keep track of your payments; and to be the point of contact if you want to switch your payment method, alter account information, apply for alternative repayment options, or have any questions about your account. Schools prohibited from discussing any details regarding your third-party loan based upon the FDCPA restrictions.

## Who is the servicer for my Climb Loan?

The loan servicer for Climb Loans is Launch. **To learn about how to contact your servicer, make loan payments, and how to access and update your servicer account, click the button below!**

[Learn more about your loan servicing account](#)

\*Schools do not endorse loans originated by Climb Investco, LLC, and Climb Investco, LLC is not affiliated with any school. Climb Investco, LLC is the loan distributor, not the school.

\*Terms vary by program. Loan approval subject to full underwriting. Loans are originated by Climb Investco, LLC (Registered as Climb Credit Investco, LLC in Florida). California Finance Lender #60DBO-44527. NMLS Consumer Access (NMLS# 1240013).